

NOTICE OF NONDISCRIMINATION

Love The Golden Rule, Inc.

Effective Date: August 1, 2026

THIS NOTICE DESCRIBES LOVE THE GOLDEN RULE, INC.'S COMMITMENT TO NONDISCRIMINATION AND THE LANGUAGE ASSISTANCE AND AUXILIARY AID SERVICES AVAILABLE TO YOU. PLEASE REVIEW IT CAREFULLY.

Our Commitment to Nondiscrimination

Love The Golden Rule, Inc. ("LTGR," "we," "us," or "our") complies with applicable federal civil rights laws, including Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Section 1557 of the Affordable Care Act.

LTGR does not discriminate against, exclude, or treat any person differently on the basis of race, color, national origin, age, disability, or sex, including pregnancy, sexual orientation, gender identity, and sex characteristics. This is LTGR's own standard of care and nondiscrimination commitment, held regardless of the current scope of federal enforcement on any part of this definition.

Aids and Services

LTGR provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, and other formats).

LTGR provides free language assistance services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact us at 727-826-0700 or hello@lovethgoldenrule.com, or write to us at 3600 Central Ave., Saint Petersburg, FL 33711.

Filing a Grievance

If you believe LTGR has failed to provide these services, or has discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance by emailing hello@lovethgoldenrule.com or by mail to the address above. If you need help filing a grievance, LTGR will assist you. We will not penalize or retaliate against you for filing a grievance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, online at ocrportal.hhs.gov/ocr/portal/lobby.jsf,

by phone at 1-800-368-1019 (TDD: 1-800-537-7697), or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201. Complaint forms are available at hhs.gov/ocr/office/file/index.html.

Language Assistance

ATTENTION: If you speak a language other than English, free language assistance services are available to you. The following reflect the top 15 languages spoken by individuals with limited English proficiency in Florida, per HHS's published resource for covered entities.

Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 727-826-0700 (TTY: 711) o hable con su proveedor.

Kreyòl Ayisyen (Haitian Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòm aksesib yo disponib gratis tou. Rele nan 727-826-0700 (TTY: 711) oswa pale avèk founisè w la.

Tiếng Việt (Vietnamese): LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 727-826-0700 (TTY: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

Português (Portuguese): ATENÇÃO: Se você fala português, serviços gratuitos de assistência linguística estão disponíveis para você. Recursos auxiliares e serviços adequados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 727-826-0700 (TTY: 711) ou fale com seu provedor.

中文 (Chinese): 注意：如果您说中文，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 727-826-0700（文本电话：711）或咨询您的服务提供商。

Français (French): ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 727-826-0700 (TTY : 711) ou parlez à votre fournisseur.

Tagalog: PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 727-826-0700 (TTY: 711) o makipag-usap sa iyong provider.

Russian: ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 727-826-0700 (TTY: 711) или обратитесь к своему поставщику услуг.

العربية (Arabic): تنبيه: إذا كنت تتحدث اللغة العربية، فستتاح لك خدمات مساعدة لغوية مجانية. تتوفر أيضًا وسائل المساعدة والخدمات الإضافية المناسبة لتقديم المعلومات بأشكال يسهل الوصول إليها مجانًا. يمكنك الاتصال هاتفياً بالرقم 0700-826-727 (TTY: 711) أو التحدث مع مقدم الرعاية الخاص بك.

Italiano (Italian): ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'727-826-0700 (TTY: 711) o parla con il tuo fornitore.

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 727-826-0700 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.

한국어 (Korean): 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 727-826-0700(TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.

Polski (Polish): UWAGA: Jeśli znasz język polski, możesz skorzystać z bezpłatnych usług pomocy językowej. Odpowiednie pomoce i usługi zapewniające dostęp do informacji w przystępnych formatach są również udostępniane bezpłatnie. Zadzwoń pod numer 727-826-0700 (TTY: 711).

ગુજરાતી (Gujarati): ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઓકિંગ્સરી સહાય અને એક્સેસિબલ ફોર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 727-826-0700 (TTY: 711) પર કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

ไทย (Thai): หมายเหตุ: หากคุณใช้ภาษาไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ 727-826-0700 (TTY: 711) หรือปรึกษาผู้ให้บริการของคุณ

Contact / Compliance Officer

Compliance Officer, Love The Golden Rule, Inc. 3600 Central Ave., Saint Petersburg, FL 33711 727-826-0700 hello@lovethgoldenrule.com